



July 17, 2024

Dear Family & Friends:

This letter is to update you on new COVID developments at our health center. Recently, eleven of our residents and two of our team members tested positive for COVID-19. The residents have been quarantined in their rooms and the team members have been quarantined to their homes as per updated COVID protocols. The doctors are aware and addressing the illness.

We are testing all residents and team members as per CDC and Centers for Medicare and Medicaid Services (“CMS”) guidelines. We continue to disinfect high-touch surfaces around the health center to minimize the risk of transmission.

The positive COVID test results have been reported to the Forsyth County Department of Public Health, and the Centers for Disease Control.

Per state and federal regulations, there is no longer a hold on visitors coming into our health center because of COVID-19 or infectious diseases. We will post a notice of outbreak status at the main entrance for all visitors to see when they arrive. As a reminder, please use good judgment when deciding to visit. If you are sick, please do not enter. If you must visit your loved one, please wear a face mask, wash/sanitize your hands, and social distance from everyone except the resident you are visiting.

Thank you for your continued support and following the infection prevention measures put in place for everyone’s safety.

Sincerely,

Trevor

Trevor S. Matchim, CNHA
Administrator